

## **Working with Government of Jersey:**

1. Please explain how you work with the Government of Jersey to support your organisation?
  - CIFO is independent of the GoJ, GFSC and other stakeholders
  - CIFO Board Directors are appointed by the Minister EDTSC on recommendation of CIFO Chair
  - CIFO Chair appointed by the Minister EDTSC
  - Day-to-day interaction between CIFO management and GoJ is through a senior officer within the Office of the Chief Executive, Financial Services and Digital Economy
2. What would improve both your relationship, and the level of support you receive?
  - No issues of note
3. Have you noticed any changes to your relationship with the Government of Jersey since the introduction of Target Operating Models and/or the Jersey Performance Framework in 2018?
  - No change in relationship noted
  - CIFO point of contact shifted to current GoJ unit from former Economic Development unit (involved a change of designated point of contact staff officer as well)
4. If you had any complaints or issues, how did you raise it, what was the outcome, and were you satisfied?
  - No complaints or issues
  - Numerous ongoing workstreams to refine CIFO's legislative and operating framework
  - Synchronising GoJ views with those of Guernsey counterparts has raised occasional issues to overcome; handled reasonably
5. How could that service be improved?
  - Better GoJ resourcing in legal analysis/advice and legal drafting functions
6. Please can you provide an indication of your level of confidence in the department that supports you, and tell us how that could be improved?
  - Confidence is high due to quality of officers assigned as designated point of contact for CIFO